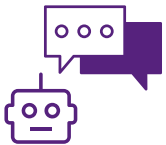


## About Teneo 5

Teneo 5 is the latest track of our award-winning conversational AI platform. With conversational data at its heart, Teneo incorporates all the tools needed for global brands and household names to build and manage their own advanced conversational AI applications.

Ranging from intelligent customer service chatbots and virtual assistants that improve customer experience, through driving online sales revenue using humanlike virtual sales assistants, to new ways of differentiation via intelligent voice interfaces, Teneo is putting the power of AI into the hands of businesses.

Designed exclusively for enterprise, Teneo has already been used to deliver a diverse range of natural language solutions for a wide variety of industries and use cases including:



Virtual assistants, chatbots and web applications for customer service and sales



Smart home services management and facilitation



Speech-enablement of smart devices and mobile apps



Automated product and customer support capabilities



Automotive cabin control and management



Automation of enterprise/customer interactions

Teneo solutions also enable enterprises to offer:



Large scale "voice of the customer" qualitative and quantitative data collection



Real time data analysis and feedback for rapid solution optimization and user response



Direct ownership and management of customer data



Individualization of services and content for each user



Multi-lingual or regional deployments that preserve corporate content and standards

# IMPLEMENT ADVANCED CONVERSATIONAL AI SOLUTIONS

Market-leading, enterprise-focused features out of the box include:



### Single platform solution

Teneo provides all the tools necessary to deliver enterprise-grade, highly scalable conversational applications across multiple use-cases, languages and channels within a single implementation.



### Enterprise ready

Teneo accommodates enterprise prerequisites such as security, SLAs and documentation alongside standard functionalities like collaboration, versioning, workflows and processes.



### Flexible deployment

Teneo can be deployed on-premise, within the cloud, or a combination of the two, offering flexibility, control and data-security compliance.



### Robust and proven, enterprise-friendly technology stack

Teneo enables CIOs to quickly implement conversational AI applications without needing large-scale capital investment.



### Faster to go live

Teneo drastically reduces development timescales in comparison to other technologies and enables rapid enhancements once live.



### Implementation versatility

From a fully in-house built and managed solution, to a partner-led implementation project, Teneo can be deployed within whatever resource, security or organizational framework is favored.



### Conversational data

Real-time access to insights and understanding from conversational data enhances the conversational experiences and simplifies maintenance of applications.



### Reporting and analysis

Purpose-built conversational and contextually-aware querying tools deliver data-driven business insights, user journey tracking, closed loop learning and more.



### Measure KPIs and generate actionable management information

Track performance of the conversational application, directly monitor ROI and surface via any corporate BI tool.



### GDPR-compliant data protection and management

Reliably meet the most stringent privacy and data regulations with advanced anonymization, pseudonymization and other data privacy-focused features.



### Defined data repository

All conversational data is held in one location, making retrieval, management and deletion of personal data a one-step, verifiable process - essential for the data-aware CIO.



### Powerful plug and play capabilities

Enterprises can plug in and seamlessly integrate their own AI assets with ease, ensuring wider strategic AI goals will be met.

## ABOUT TENEO 5



### Hybrid approach leverages linguistic and machine learning

Maximize the solution with the high precision of linguistic understanding, and broadness of understanding from machine learning.



### Extensive multilingual capabilities

Automatic language and sentiment detection and seamless switching, coupled with sophisticated machine learning and NLP models has further enhanced Teneo's already unrivalled language capabilities.



### Leverage NLP and AI algorithms

Take advantage of integrated, pre-trained dialogues and conversations, plus native machine learning and NLP technology to automatically recognize, understand and deal with multiple language inputs, named entities, parts of speech, sentiment and more.



### Built-in text mining for unstructured data

New machine learning and NLP models alongside topic modelling, improved associations and better named entity recognition deliver exceptional clarity from large volumes of unstructured data.



### Use proprietary machine learning models for competitive advantage

Teneo 5's open architecture makes it possible to plug in your own custom machine learning models, which can provide a direct route to previously hidden trends and patterns and the opportunity for evidence-based action.



### Visual and accessible

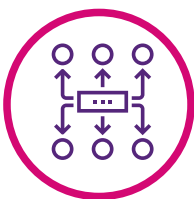
A graphical interface enables the conversational AI designer to easily understand what is and isn't working with the dialog flow, with the ability to make manual adjustments where necessary.

## AT A GLANCE



### Conversational

Deliver a humanlike, intelligent user experience with conversational AI



### Hybrid

Uses linguistic and machine learning techniques for optimal performance



### Proven

Award winning and already implemented by enterprises worldwide



### Enterprise

Teneo is the only platform specifically designed for enterprise use



### Data

Leverage contextual conversational data to achieve a competitive edge



Artificial Solutions has customers and offices around the world.  
Visit [www.artificial-solutions.com/offices](http://www.artificial-solutions.com/offices) to find your nearest office.

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### About Artificial Solutions

Artificial Solutions® is the leading specialist in enterprise-strength Conversational AI, a form of Artificial Intelligence that allows people to communicate with applications, websites and devices in everyday, humanlike natural language via voice, text, touch or gesture input.

Designed for the global enterprise, the company's advanced conversational AI platform, Teneo®, allows business users and developers to collaborate on creating sophisticated, highly intelligent applications that run across 35 languages, multiple platforms and channels in record time. The ability to analyze and make use of the enormous quantities of conversational data is fully integrated within Teneo, delivering unprecedented levels of insight that reveal what customers are truly thinking.

Artificial Solutions' conversational AI technology makes it easy to implement a wide range of natural language applications such as virtual assistants, chatbots, speech-based conversational UIs for smart devices and more. It is already used daily by millions of people across hundreds of private and public sector deployments worldwide. For more information visit [www.artificial-solutions.com](http://www.artificial-solutions.com)